# FrescaPure 3500™

by Royal Prestige®

# WATER FILTRATION SYSTEM





System Tested and Certified by WOA against NSF/ANSI Standard 42 (Aesthetics) for the reduction of Chlorine Taste and Odor, Chloramine and Nominal Particulate Class I; NSF/ANSI Standard 53 for the reduction of Lead, Cysts, VOCs, MTBE and Turbidity.

See performance data sheet for individual contaminants and reduction capabilities.



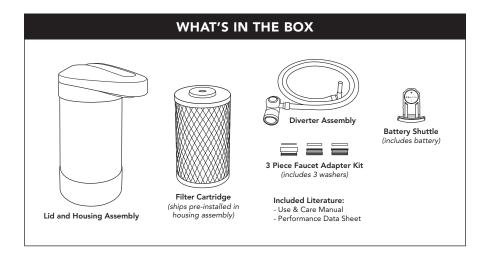
ROYAL PRESTIGE®

IMPORTANT: Read and Save these Instructions.

Questions or Comments: Please refer to page 8

## **TABLE OF CONTENTS**

INTRODUCTION	1
IMPORTANT USE GUIDELINES	2
SETUP AND INSTALLATION	3
REPLACING THE CARTRIDGE	5
TROUBLESHOOTING	7
SERVICE CENTERS	8
OPERATING SPECIFICATIONS	9
REPLACEMENT PARTS DIRECTORY	9
CUSTOMER SERVICE	9



## INTRODUCTION

Congratulations on the purchase of your new, FrescaPure<sup>™</sup> Drinking Water System! You have taken an important step toward improving the quality of your drinking and cooking water. This System takes just a few minutes to install in your home, cabin, or dorm room.

This System is designed to serve you reliably for many years to come when operated and maintained according to the directions contained in this manual. You have made a wise investment in providing quality drinking water for you, and your loved ones. Now, please take a few, additional minutes to ensure that you realize all of the benefits your new system has to offer.

## **IMPORTANT USE GUIDELINES**

Read the manual completely before attempting to install or use this product.

#### WATER QUALITY GUIDELINES

- Actual capacity of your Cartridge may vary from the rated capacity. This may be due to the volume of contaminants actually present in your water supply. To ensure best results, replace Filter Cartridge once a year or when any of the following occur:
  - a. The flow rate diminishes
  - b. The rated capacity of the Cartridge has been reached
  - c. You notice a taste or odor recurrence
  - d. The Monitor begins blinking RED
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the System.
- Individuals requiring specific microbiological purity should consult their physician.
- Do not allow System to sit for extended lengths of time without being used (10 days or more). If System must be left unused for more than 10 days, drain all water from the System and use sanitary gloves to remove the Filter Cartridge. Place Cartridge into clean pastic bag, seal and refrigerate. Once you return, re-install Cartridge and flush for 15 minutes prior to use.
- The contaminants or other substances removed or reduced by this product are not necessarily in all users' water.

#### **GUIDELINES TO PREVENT MISUSE**

- Replacement cartridges may be purchased from your Authorized Royal Prestige Distributor. For purchase information please call Customer Service. (See page 8.)
- This system is for use on cold potable water supplies only. DO NOT use this System with hot water.
- For this System to continue to perform as tested and represented, use only Genuine, WQA Certified, Royal Prestige® Filter Cartridges (WF0451).
- This System must be protected from freezing, failure to do so may result in loss of performance, damage to the parts and water leakage. If System is exposed to freezing temperatures, drain water from Filter Housing and remove Cartridge.
- Installation of this product must comply with all state and local laws and regulations. Refer to your local water regulations for details.

## SET UP AND INSTALLATION

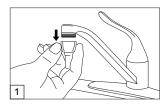
#### **BEFORE YOU START**

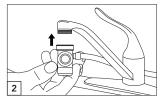
- 1. Open the shipping carton, remove all System parts and place them on your kitchen counter.
- 2. Compare items with the parts shown in this manual to be certain all items were included. (See page 1.)

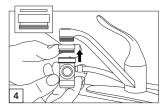
#### INSTALLATION

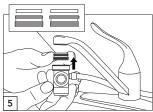
- Unthread and remove the aerator from the end of your kitchen faucet if it has one.
- 2. Thread the Diverter Valve directly onto your kitchen faucet. **DO NOT over-tighten.**
- 3. If the threads to the Diverter Valve do not directly attach to your kitchen faucet, use one of the three Adapters provided.
- 4. Most kitchen faucets with external threads will directly attach to the Diverter Valve. In some instances the Diverter Valve may be smaller than your kitchen faucet. In this case use the Adapter with internal threads and thread it directly to your kitchen faucet. Next, thread the Diverter Valve to the Adapter.
- 5. If your kitchen faucet has internal threads, thread one of the two Adapters with external threads directly to your kitchen faucet. Next, thread the Diverter Valve to the Adapter.
- 6. If your kitchen faucet does not have threads, measure the inside diameter of the kitchen faucet then contact your Authorized Royal Prestige Distributor or Royal Prestige Customer Service Center. (See page 8.) Be sure to request an Expandable Adapter.
- 7. If your kitchen faucet does not fit any of the Adapters provided, send your threaded aerator to your Authorized Royal Prestige Distributor or to the Royal Prestige Customer Service Center (See page 8.)

  Include a note requesting an adapter that fits your threaded aerator.









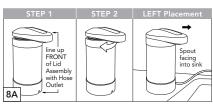
## SET UP AND INSTALLATION

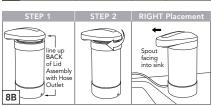
8. Determine your System location:

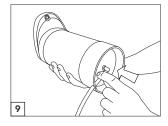
To position System on the LEFT side of your sink: Unthread Lid Assembly from Filter Housing, then orient the Lid Assembly to Filter Housing as shown. (Fig. 8A, Step 1) Once positioned, thread Lid Assembly clockwise onto the Filter Housing until tightened. (Fig. 8A, Step 2)

To position System on the RIGHT side of your sink: Unthread Lid 8B Assembly from Filter Housing, then orient the Lid Assembly to Filter Housing as shown. (Fig. 8B, Step 1) Once positioned, thread Lid Assembly clockwise onto the Filter Housing until tightened. (Fig. 8B, Step 2)

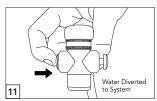
- 9. Press the elbow fitting on Diverter Valve Assembly into the Filter Base.
- 10. Insert Battery Shuttle into Lid Assembly. Monitor will flash GREEN, YELLOW & RED five times. This resets the Monitor capacity counter to zero gallons. Do not remove Battery Shuttle until it is time to replace Cartridge as this may result in loss of data.
- 11. With the System placed on the counter, position Spout so that water will flow into kitchen sink. Turn the cold water "ON" and position the Diverter Valve Slider to divert water into the System. Water will begin filling the Filter Housing. Check to see that all hose, clamp and housing connections are tight and do not leak.
- 12. When using your System for the first time, allow the System to flush into the sink for 15 minutes. This will remove any fine, black carbon particles left over from the manufacturing process, expel trapped air, and will condition Cartridge for normal use. Repeat procedure each time a new Cartridge is installed. (This water may be used to water plants.)











Congratulations! Your FrescaPure™ System is now ready.

## REPLACING THE CARTRIDGE

The most important part of maintaining your FrescaPure™ Drinking Water System is replacing the Cartridge on a regular service interval. To ensure that your System continues to perform as stated in the Performance Data Sheet, the Cartridge should be replaced upon the first of the following: annually, when the flow rate diminishes, when the rated capacity of the Cartridge has been reached, when you notice a taste or odor recurrence, or when the Monitor begins blinking RED.

IMPORTANT Be sure to insist on Genuine, WQA Certified, Royal Prestige Replacement Cartridges. All Genuine Royal Prestige Replacement Cartridges can be identified by the Royal Prestige Registered Trademark that appears on every Cartridge.

Only Genuine, WQA Certified, Royal Prestige Replacement Cartridges have been tested and certified to ensure the performance represented in the Performance Data Sheet. Failure to use Royal Prestige Replacement Cartridges and replacement components will invalidate your Warranty.

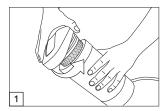
1. Remove the Lid Assembly by turning counterclockwise until it separates from the Filter Housing. As you remove the Lid Assembly, the Cartridge will remain attached to the Lid Assembly.

RECOMMENDATION Rubber gloves should be worn to avoid direct contact with the contaminants removed by the used Cartridge.

- 2. Hold the Lid Assembly and rotate the Cartridge counterclockwise to remove. Discard the old Cartridge with your regular refuse.
- 3. Wash the inside of the Filter Housing and Lid Assembly with warm water, a mild dish washing detergent and a clean cloth.

**CAUTION** Do not use abrasive pads or other abrasive materials to clean the Filter Housing or Lid Assembly.

4. Remove the plastic wrap from the new Cartridge. Thread new Cartridge clockwise onto the threaded post on Lid Assembly until vou feel resistance. Make an additional quarter turn. Do Not Over-Tighten.







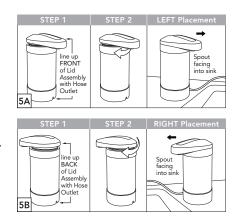
## REPLACING THE CARTRIDGE

5. Determine your System Location:

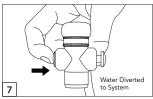
To position System on the LEFT side of your sink: Orient the Lid Assembly to Filter Housing as shown. (Fig. 5A, Step 1) Once positioned, thread Lid Assembly clockwise onto the Filter Housing until tightened. (Fig. 5A, Step 2)

To position System on the RIGHT side of your sink: Orient the Lid Assembly to Filter Housing as shown. (Fig. 5B, Step 1) Once positioned, thread Lid Assembly clockwise onto the Filter Housing until tightened. (Fig. 5B, Step 2)

- 6. Remove Battery Shuttle from Lid Assembly and remove old Battery. Place new Battery (included with your Cartridge) into Battery Shuttle and insert into Lid Assembly. The Monitor lights will flash GREEN, YELLOW and RED five times. This resets the rated capacity counter to zero gallons. Do not remove Battery Shuttle until it is time to replace Cartridge as this may result in loss of data.
- 7. With the System placed on the counter, position Spout so that water will flow into kitchen sink. Turn the cold water "ON" and position the Diverter Valve Slider to divert water into the System. Water will begin filling the Filter Housing. Check to see that all hose, clamp and housing connections are tight and do not leak.
- 8. Allow the System to flush into the sink for 15 minutes. This will remove any fine, black carbon particles left over from the manufacturing process, expel trapped air, and condition the Cartridge for normal use. This procedure should be repeated each time a new cartridge is installed. (This water may be used to water plants.)







# **TROUBLESHOOTING**

CONDITION	REASON	SOLUTION
White sediment is in my filtered water.	There is a presence of calcium carbonate in your main water supply. This will occur any time the filtered water is boiled or frozen and then melts.	This condition is normal. No action is required.
Ice cubes appear cloudy in the center.	Minerals such as calcium and magnesium that are present in your water supply collect in the center of the ice cubes when water is frozen. Your System is designed specifically to leave beneficial trace minerals in your water.	No action is required
Filtered water is flowing slowly from the System.	Excessive amounts of particles in the water supply may have caused pre-mature Cartridge plugging.	Cartridge must be replaced due to poor water quality conditions in your area.
YELLOW Monitor Light is flashing.	Cartridge is reaching the end of its rated capacity and will need to be replaced soon.	Contact your Authorized Royal Prestige Distributor to order a new Cartridge. Once RED Light begins blinking, it is time to replace the Cartridge and Battery.

Genuine Royal Prestige® WQA Listed Replacement Cartridge's may be purchased from your Authorized Royal Prestige Distributor.

For purchase information, you may also call the Royal Prestige Customer Service Center. (See page 8.)

## SERVICE CENTERS

For warranty service, please send the product to our Service Center:

## USA HY CITE ENTERPRISES, LLC

Royal Prestige Service Center 2115 Pinehurst Drive Middleton, WI 53562

PHONE: 1-800-279-3373 Bilingual (English & Spanish)

## COLUMBIA **HY CITE ENTERPRISES** COLUMBIA S.A.S.

Calle 90 No. 12-28, PISO 3 Chico, Bogotá, Columbia PHONE: (571) 745-8694 018000 128694

## **BRAZIL ROYAL PRESTIGE DO BRAZIL**

COMÉRCIO E IMPORTAÇÃO DE UTILIDADES DOMÉSTICAS LTDA Alameda Araquaia 2.104 - 22° Andar Salas 223 A/224 A Centro Empresarial Araquaia Corporate - Alphaville

> Barueri - SP, CEP 06455-000 PHONE: (11) 4191-5026

**MÉXICO** HY CITE MÉXICO S. DE R.L. DE CV.

> Avenida Tesistan # 2450 Nave 18 Colonia El Tigre Zapopan Jalisco C.P. 45134M

PHONE: 01-800-111-1116

## PERÚ HY CITE PERÚ S.R.L.

Calle Cantaurías #160, 170, 176 Oficina #702 - Edificio Cantuarías Miraflores, Lima-Perú PHONE: (511) 243-7756 (511) 243-7768

## **ARGENTINA** HY CITE BA S.R.L.

Suipacha 552, Piso 1, Capital Federal, Buenos Aires, Argentina, C.P. 10008 PHONE: 0800 4442904

For detailed warranty information, visit www.royalprestige.com:



#### ARGENTINA ONLY:

Shelf life: 3.5 years / 13,248 liters (3,500 gallons)

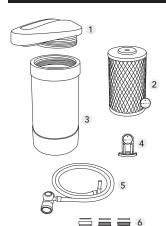
DOMESTIC NETWORK WATER CONDITIONING DEVICE

Imported by: HY CITE BA SRL - SUIPACHA 552 FLOOR 1 - C.A.B.A - RNE N° 010046680 - RNPUD N°

# **OPERATING SPECIFICATIONS** (Model FP3500)

Installation	Countertop
EPA Establishment Number	63018-NV-001
Rated Capacity	. 1,000 gallons (3,785 liters)
Monitor	Electronic LED
Replacement Filter Cartridge (includes battery)	WF0451
Rated Service Flow	0.75 gal/min (2.8 liters/min)
Housing Construction	Impact ABS, Stainless Steel
Maximum Working Pressure	100 psig (689.5 kPa)
Minimum Working Pressure	30 psig (206.8 kPa)
Maximum Operating Temperature	100° F/38° C
Minimum Operating Temperature	34° F/1° C

# REPLACEMENT PARTS DIRECTORY (Model FP3500)



ITEM	PART #	DESCRIPTION
1	RP6193	Lid Assembly
2	WF0451	Filter Cartridge (includes battery)
3	RP6192	Housing Assembly
4	RP6191	Battery Shuttle (includes battery)
5	RP6195	3/8" Diverter Assembly
6	RP0160	Faucet Adapter Kit (3 pieces)

# **CUSTOMER SERVICE**

For customer service contact information, please refer to page 8.

For warranty service, please refer to the warranty document included with your unit.

NOTES



Exclusively distributed by: **HY CITE ENTERPRISES, LLC**333 Holtzman Road, Madison, WI 53713

Due to continuing product development and research, final specification and/or appearance may vary.

Reproduction of this printed material is prohibited.